



## Refund Policy

By placing your Order with janetlewis.com, by clicking “accept/purchase/pay now,” or by using the Services, you agree to be bound by this Agreement. If you do not agree with these terms, you should leave the janetlewis.com website and discontinue use of the Services immediately.

In these terms and conditions, “We/us/our/[d/b/a]” means janetlewis.com. “You/your” means you as a user of the Website and/or Customer of the Program/Services.

### **PAYMENT POLICY**

Payment is required before beginning the program, as indicated on your Order form, and may be a one-time fee, or a monthly or other recurring fee, as applicable. Please check the details of your Order form or Order page for the information specific to your program. You agree to pay the amount agreed and not to cancel this transaction with your bank or credit card company. Janetlewis.com is not responsible for any overdraft charges, over limit charges, or NSF fees charged by your bank or credit card company. Fees for Services may be pre-paid or by installment, as indicated on your Order form. Failure to make an installment payment will result in suspension or termination of the Services. Janetlewis.com does not guarantee any specific results from use of the Services. Janetlewis.com does not make any representations or warranties as to specific outcomes or results.

### **DISCLAIMER**

We’ve taken every effort to ensure that we accurately represent our programs and their ability to grow your business and create your online learning content. However, janetlewis.com does not guarantee that you will get any results or earn any money using any of our ideas, tools, strategies or recommendations, and nothing on our Sites is a promise or guarantee to you of future earnings.

YOU EXPRESSLY AGREE THAT YOUR USE OR INABILITY TO USE ANY OF THE SERVICES IS AT YOUR SOLE RISK. By purchasing the Services, you accept, agree and understand that you are fully responsible for your progress and results from your participation and that we offer no representations, warranties or guarantees verbally or in writing regarding your earnings, business profit, marketing performance, audience growth or results of any kind. You alone are responsible for your actions and results in life and business which are dependent on personal factors including, but not necessarily limited to, your skill, knowledge, ability, dedication, business savvy, network and financial situation, to name just a few. Any statements outlined on our websites, programs, content and offerings are simply our opinion and thus are not guarantees or promises of actual performance. We offer no professional legal, medical, psychological or financial advice.

### **REFUND POLICY**

We are confident that you will reap the rewards and benefits of our programs, however, we do offer the following refund policy.

If you register for a program and cannot make the date or your commitments have changed, we will issue you:

- a full refund if you notify us 2 weeks prior to the start date of the program

*Effective Date: July 2019*

- a 50% refund or entrance to the next session if you notify us with less than two weeks to the start date of the program
- a 50% refund if you follow all of the information provided in the program, and document the actions you have taken to fulfill all program requirements, document results AND are still not satisfied with the results of your program, a refund may be issued within 60 days of the purchase date. We will require proof of action taken consistent with the program. No refunds will be issues after 60 days of purchase date. If you are requesting a refund, please contact us by emailing [jlewis@janetlewis.com](mailto:jlewis@janetlewis.com).

**We will not issue a refund if you fail to show up for the program or if you fail to take steps to implement specific actions in your business.**